



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma  
Shahdara, Delhi-110032

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C A No. Applied for  
Complaint No. 55/2025

In the matter of:

Vishal Soni .....Complainant

VERSUS

BSES Yamuna Power Limited .....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)

Appearance:

1. Mr. I U H Siddiqi, Counsel for the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent.

ORDER

Date of Hearing: 29<sup>th</sup> July, 2025

Date of Order: 06<sup>th</sup> August, 2025

Order Pronounced By:- Mr. P.K. Singh, Chairman

1. The present complaint has been filed by Mr. Vishal Soni against BYPL- Laxmi Nagar.
2. The brief facts of the complaint are that the complainant applied for new electricity connection vide request no. 8007391210 at premises no. 17-C, old no. 17, B, Krishan Kunj Colony, Laxmi Nagar, Delhi-110092.

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Secretary  
CGRF (BYPL)

Complaint No. 55/2025

It is also her case that her application of new connection was rejected by OP on grounds of MCD objection, dues at site against meter no. 350606848 and ownership dispute.

3. The respondent in its reply submitted that the complainant is seeking new electricity connection at UGF of property bearing no. 17-C, old no. 17, Krishan Kunj Colony, Laxmi Nagar, Delhi. The application of the complainant for new electricity connection was rejected on following grounds:
  - a) There are no title documents filed by the complainant meaning thereby hit by Regulation 10 (3) of the DERC Supply Code 2017.
  - b) Applied address is under MCD booking list serial no. 17796 having booking dated 03.06.2016 and serial no. 6299.
  - c) Pending energy dues at site against CA no. 350606845.
  - d) Ownership dispute exist at site.

Reply further stated that upon inspection of the said premises, it was discovered that there are several deficiencies which are in direct violation of DERC Supply Code 2017.

OP also filed an application under Order 1 Rule 10 of the code of Civil Procedure, 1908 to implead MCD as party in the present case.

4. During the course of arguments, the complainant was asked to file property documents.
5. From the perusal of property documents it is transpired that the complainant Vishal Soni purchased the property no. 17-C, situated at Krishan Kunj or Krishan Kunj Colony, Laxmi Nagar, Shahdara, Delhi-110092 through auction purchase from Tata Capital Housing fiancé limited.



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To prove MCD booking, in place of MCD booking list, OP has placed on record screen shot of MCD website showing booked address as C-17B, Kishan Kunj, Delhi, 220, Shahdara South Zone dated 03.06.2016.

We also find that the MCD booking was of the year 2016 and OP has released many connections in the subject premises in the year 2017. It seems that only complainant's portion is without electricity.

From perusal of Sale deed filed by the complainant it is clearly evident that properties in the west and north are property bearing no. 17-B and 17-A respectively and the complainant's property is 17-C which is clearly evident from the registered sale deed. Therefore the objection of OP of MCD objection is not justified.

Regarding the second objection of OP, pending dues, the said dues pertains to ground floor of the applied premises and the complainant is willing to pay the pro-rata share of his portion of the pending dues.

6. In view of the above, we are of considered opinion that the MCD booking does not pertains to the premises of the complainant and we don't find any hurdle in releasing the new electricity connection to the complainant.

ORDER

The complainant is allowed. OP is directed to release the new electricity connection to the complainant as applied for vide request no. 8007391210 after completion of all other commercial formalities as per DERC Regulations 2017 and payment of pro-rata share of the pending dues.



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Secretary  
GRI (BYPL)

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This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

The parties are hereby informed that instant order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(P.K. SINGH)  
CHAIRMAN

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